

Supporting People Outcomes for Short -Term Services Summary for 2008/09 (North East Lincolnshire Council)



OUTCOMES FOR VULNERABLE ADULTS

Supporting People: Housing Related Support Services for Vulnerable Adults

The Supporting People programme was introduced in 2003. In 2008/09 £1.686 billion was funded to support the delivery of housing related support services to vulnerable adults. These include, amongst others, the following:

- homeless people
- older people
- people with learning difficulties
- offenders and young people at risk of offending
- people with mental health problems
- young people leaving care & young people with chaotic lifestyles
- women experiencing domestic violence
- vulnerable Gypsies and Travellers
- teenage parents
- refugees.

The programme is designed to fund services that work with vulnerable adults to help them gain the skills needed to live more independently, with ongoing support where this is needed and to find and keep their own homes.

The grant came with conditions on eligibility, governance and quality. Authorities were expected to develop eligibility criteria and satisfy themselves that providers were delivering eligible services of an acceptable quality. The grant ring fence was removed on 1st April 2009 and from 1st April 2010 will be paid as part of the Area Based Grant.

The government's framework required local programme governance through a delivery structure led by a Commissioning Body. This body was expected to include social services and housing, as well as representatives of probation and the local primary care trusts. Commissioning Bodies were expected to review all existing services for costs, quality, and strategic relevance before issuing new contracts to providers.

Outcomes Data

The Supporting People outcomes framework was introduced by Communities and Local Government (CLG) in May 2007 based on the Department for Education and Skills (DfES) *Every Child Matters Outcomes Framework*. There are 5 high level outcomes with specific indicators under each (17 in total). Outcomes data is a rich source of data for authorities and helps to demonstrate what is being achieved by providers for different groups of vulnerable adults and can be used by the strategic partners, health, criminal justice, housing and social care, to evidence the value of investing in housing related support services.

The indicators are shown in the bar charts on the attached report. The information in the bar charts indicates the needs of clients and demonstrates if the stated outcomes were met. This helps demonstrate progress for the variety of clients who have received housing related support services and have moved on to live independently in the community. You need to remember that the data records outcomes for clients who have left a short-term housing related support service not those in receipt of such services.

This data is used, with other information, to evidence the success of current investment, to inform future commissioning decisions and to support continued investment in housing related support services.

Supporting People outcomes for short-term services are reported by providers electronically and are completed when a service user leaves a service. The information is sent onto St Andrews University who analyse and report the data on a quarterly basis. All local authorities are using the framework and value the opportunities it provides for local, regional and national benchmarking.

Comprehensive Area Assessments (CAAs) & outcomes data

This analysis is intended to add to existing knowledge and information provided by Housing Inspectors on the performance of local authorities and their partners in meeting the housing needs of vulnerable adults in each CAA area.

The datasets for short-term outcomes will continue to be provided at quarterly intervals to enable an assessment of progress for each of the vulnerable groups to be made.

The outcomes data will be shared with local authorities.

Supporting People Outcomes for Short -Term Services

Summary for 2008/09

(North East Lincolnshire Council)

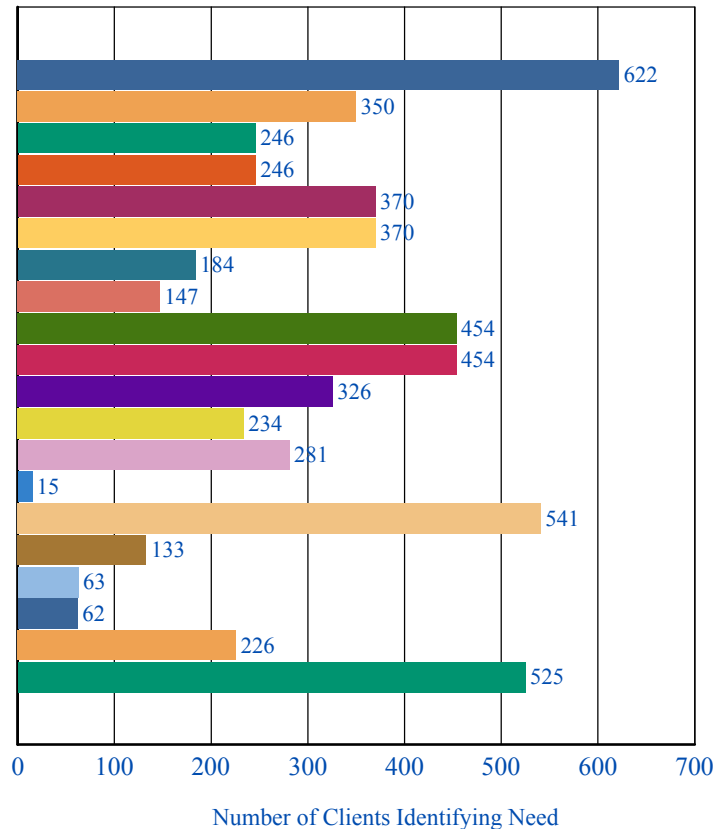
North East Lincolnshire Council

Total number of Clients	877
Change From Previous Year	+277
Yorkshire & the Humber	17,369
England	150,080

Outcomes data used in this report records information about people departing from Supporting People funded short-term housing related support services. Information is recorded in support plans by service providers in consultation (where possible) with their clients.

Identified need

Maximising Income	622
Reduction in debt	350
People accessing paid work (client NOW in paid work)	246
People accessing paid work (client in paid work during receipt of support)	246
Participation in training and educational qualifications (training/education)	370
Participation in training and educational qualifications (qualifications)	370
Participation in leisure \ cultural \ faith \ informal learning	184
Unpaid work/work experience/work like experience	147
Contact with external services, family and friends (external services)	454
Contact with external services, family and friends (friends and family)	454
Managing physical health	326
Managing mental health	234
Managing substance misuse	281
Aids and adaptations	15
Maintaining accommodation and avoiding eviction	541
Complying with statutory orders	133
Managing self harm	63
Avoid causing harm to others	62
Minimise risk of harm from others	226
Have greater choice, control and involvement	525



% of clients with need	% Points Change From Previous Year	% of clients with need in Yorkshire & the Humber	% of Clients with need all England
71	0	73	72
40	-1 ↓	42	40
28	-5 ↓	20	19
28	-5 ↓	20	19
42	-1 ↓	35	33
42	-1 ↓	35	33
21	+1 ↑	25	25
17	-1 ↓	14	16
52	+3 ↑	52	51
52	+3 ↑	52	51
37	+2 ↑	39	36
27	+2 ↑	33	33
32	+6 ↑	27	27
2	+1 ↑	5	6
62	-6 ↓	58	56
15	+1 ↑	14	13
7	+1 ↑	8	8
7	+2 ↑	8	8
26	+6 ↑	22	21
60	+5 ↑	60	59

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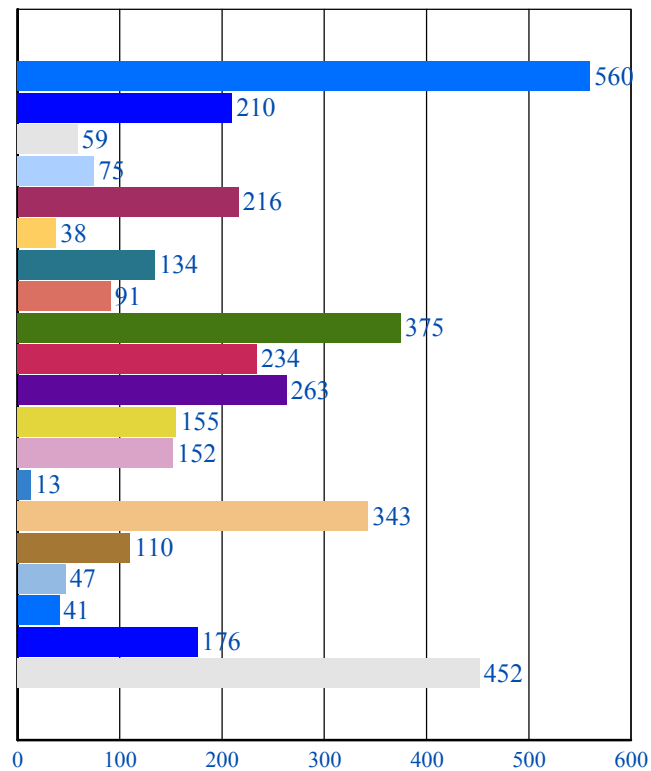
North East Lincolnshire Council

Total number of Clients	877
Change From Previous Year	+277
Yorkshire & the Humber	17,369
England	150,080

Need met is shown here as the number and percentage of clients with identified need who achieved a positive outcome. Information is recorded in support plans by service providers in consultation (where possible) with their clients

Need met amongst those with identified need

Maximising Income	560
Reduction in debt	210
People accessing paid work (client NOW in paid work)	59
People accessing paid work (client in paid work during receipt of support)	75
Participation in training and educational qualifications (training/education)	216
Participation in training and educational qualifications (qualifications)	38
Participation in leisure \ cultural \ faith \ informal learning	134
Unpaid work/work experience/work like experience	91
Contact with external services, family and friends (external services)	375
Contact with external services, family and friends (friends and family)	234
Managing physical health	263
Managing mental health	155
Managing substance misuse	152
Aids and adaptations	13
Maintaining accommodation and avoiding eviction	343
Complying with statutory orders	110
Managing self harm	47
Avoid causing harm to others	41
Minimise risk of harm from others	176
Have greater control, choice and involvement	452



Number of Clients With Need Met

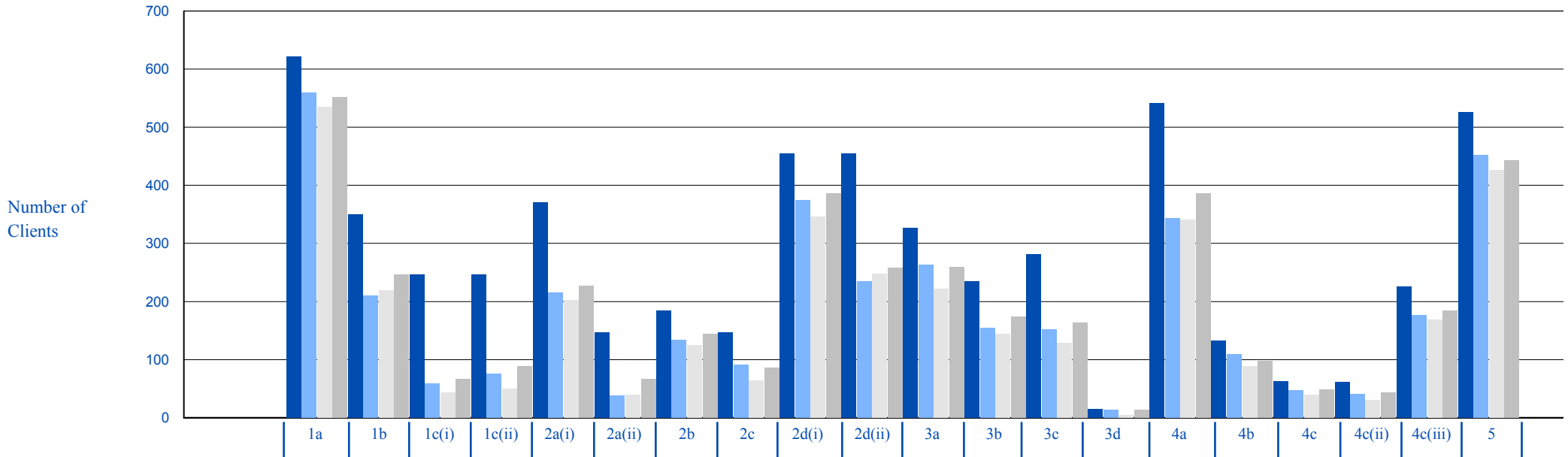
% of clients with need met	% Points change from previous year	% of clients with need met in Yorkshire & the Humber	% of Clients with need met - all England
90	+4 ↑	88	89
60	-3 ↓	70	70
24	+7 ↑	27	27
30	+10 ↑	36	36
58	+4 ↑	62	61
10	-1 ↓	16	18
73	+5 ↑	76	78
62	+19 ↑	62	58
83	+6 ↑	84	85
52	-3 ↓	56	57
81	+13 ↑	80	79
66	+5 ↑	74	74
54	+8 ↑	59	58
87	+53 ↑	90	91
63	+1 ↑	74	71
83	+16 ↑	75	74
75	+11 ↑	76	76
66	+16 ↑	71	70
78	+3 ↑	80	81
86	+5 ↑	85	84

Supporting People Outcomes for Short -Term Services

Summary for 2008/09

(North East Lincolnshire Council)

- Actual Need Identified
 - Actual Need Met
 - Need Met if 2007/08 Rates Applied ¹
 - Need Met if National Rates Applied ²
- 1a - Maximising income
 - 1b - Reduction in debt
 - 1c(i) - People accessing paid work (client NOW in paid work)
 - 1c(ii) - People accessing paid work (client in paid work whilst in receipt of services)
 - 2a(i) - Participation in training and educational qualifications (training/education)
 - 2a(ii) - Participation in training and educational qualifications (qualifications)
 - 2b-Participation in leisure \ cultural \ faith or informal learning
 - 2c - Unpaid work/work experience/work like experience
 - 2d(i) - Contact with external services, family and friends (external services)
 - 2d(ii) - Contact with external services, family and friends (family and friends)
 - 3a - Managing physical health
 - 3b - Managing mental health
 - 3c - Managing substance misuse
 - 3d - Aids and adaptations
 - 4a - Maintain accommodation and avoid eviction
 - 4b- Comply with statutory orders
 - 4c - managing self harm
 - 4c(ii) - Avoid causing harm to others
 - 4c(iii) - Minimise risk of harm from others
 - 5 - Have greater control, choice and involvement



1 Need Met if 2007/08 Rates Applied: This is the estimated number of clients who would have had their needs met if the success rate for North East Lincolnshire Council in achieving these outcomes from the previous year is applied to the total number of clients with identified need in the current year.

2 Need Met if National Rates Applied: This is the estimated number of clients who would have had their needs met if the national success rate in achieving these outcomes for the current year is applied to the total number of clients with identified need in this North East Lincolnshire Council.